1.0 GENERAL

1.1 The QP-1300 series procedures define the methods for identifying, recording, evaluating, segregating, resolving (i.e. disposition), and notifying concerned functions of nonconformances:

2.0 REVIEW AND DISPOSITION

2.1 Non-conforming product is identified and controlled to prevent its unintended use.

2.2 The responsibility for review, authority for disposition, and disposition alternatives concerning nonconforming product and service is defined in QP-1310.

2.3 Nonconforming product may be reworked to meet defined requirements, accepted with or without repair by customer agreement, re-graded, or rejected and scrapped. If reworked, it will be subject to re-verification to demonstrate conformity to requirements.

2.4 Where specified by contract, concession is gained from the customer concerning the proposed use or repair of product not conforming to stipulated requirements. Other nonconformance issues are reported to the customer and resolved as defined in the documented procedures.

3.0 RECORDS

3.1 Records of nonconformances and subsequent actions are maintained and retained as defined in the QP-1300 series procedures and QM Section 16.